

ip-Xchange CallSave

What is ip-Xchange CallSave?

ip-Xchange CallSave provides businesses with an easy to use, flexible call recording solution. Call recording can be adhoc or on a permanent basis, based on DDI, Hunt Group or per User.

Features:

- Flexible recording configuration
- Adhoc or Permanent recording setup
- Easy access to recordings via the web based Portal
- Incoming Call log, providing Callers number, time/date stamp and answer status
- Recordings can be downloaded or e-mailed as an attachment
- Calls can be archived to disc for future storage

How does CallSave work?

In Adhoc mode, a user can choose to record a call, by simply pressing the record button during a call. In permanent mode, calls based on DDI, Huntgroup or users are always recorded. On completion of a call the recording is available on the webportal.

How much does the CallSave call-recording facility cost?

Regardless of the recording mode, call recording cost £5 setup per user and £0.80 per hour. Archive Disc cost £5 per disc.