

ip-Xchange Hosted Telephony

What is ip-Xchange Hosted Telephony?

ip-Xchange hosted telephony provides businesses with the reliability of a network based service, including a full range of features, but packaged into a simple per user monthly fee. All maintenance and support costs are inclusive, providing your business with a high quality service at an easy to budget price.

Features:

- Easy management via the web based Portal
- Incoming Call log, providing Callers number, time/date stamp and answer status
- Divert facility, for no-answer, Busy or unconditional
- Voicemail facility
- Optional Call recording

Hosted Telephony

Hosted Telephony provides a range of benefits over traditional PBX solutions, allowing multi-office environments and home workers the same benefits of a corporate telephone facility, but without being tied to the same physical geographical boundaries. Its flexible design allows easy integration of new and existing sites into a hosted solution.

The Portal

The Portal is an easy to use secure web based interface which offers access to the service management facility. This management facility allows you to instantly apply call diversions, as well as providing a detailed call records. Voicemail messages and any call recordings are available at a click of a button.